How to use the Saitama Medical Services Search System

1 Link to the Search System

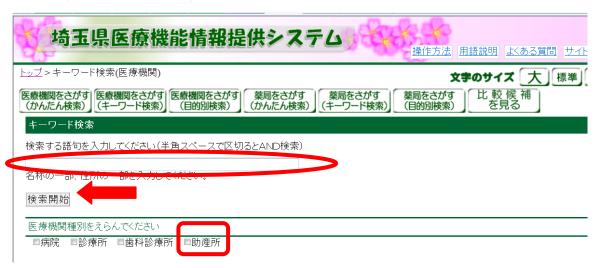
To use this system, please click on the following link: http://www.iryo-kensaku.jp/saitama/

2 Search by Keyword

When the screen below is shown click on 「キーワード検索でさがす」("Search by Keyword"), shown circled in red.



The screen below will appear. In the field shown in the red circle, enter your search criteria (instructions below).



Instructions

- 1. From the Keyword Page you can copy and paste the necessary words (town/city name, medical field, language) into the field above circled in red.
 - To search using multiple keywords, put a space in between each keyword using half-width alphanumeric character input (not Japanese character input).
 - Note: To search for birth centers (midwifery centers), check the box beside 「助産所」(birth centers) in the small red box shown above. For these searches, please enter only the town/city name and language in the search field.
- 2. Next, click on 「検索開始」("Start Search").

The example search below has entered the terms 「川口」(Kawaguchi),「内科」 (internal medicine), and 「英語」(English) into the search field, circled in red, before clicking on 「検索開始」("Start Search").



3 How the Medical Services Information is Displayed

Once you click on 「検索開始」("Start search,)" the following screen will be displayed. The medical facilities that match the search terms are displayed in a table.



- Arrow 1: Search terms entered in 「キーワード検索」("Search by Keyword").
- Arrow 2: Name of the medical facility with katakana reading and URL link. You can see more detailed information by clicking on that link.
- Arrow 3: Address of the facility
- Arrow 4: Phone number (some facilities may not be able to take calls in foreign languages)
- Arrow 5: Date the information about the facility was last updated
- Arrow 6: Icons that display additional information about the facility (more information about the icons below)
- Arrow 7: 「地図を表示」("Display Map") provides a map for the facility.

X Medical service facilities in gray boxes:

Gray boxes mark those facilities whose information has not been updated for the current fiscal year or which are currently closed.

Icon Description

Icon	Description	Used for	
	Used for facilities that follow these three	Hospitals and health	
26	principles:	clinics only	
	1. To provide patients with thorough		
	explanations and provide services with		
	patients' consent;		
	2. To disclose to patients information about		
	the medical treatment they receive;		
	3. To cooperate with second opinion		
	consultations (e.g. provide information for		
	patients who wish to consult non-primary		
	physicians, etc.).		
	Parking is available at the facility	For both healthcare	
		facilities and	
		pharmacies	
	Provides support for those with people with	Healthcare facilities	
	disabilities (Japanese language only)	only	
	Provides support for hearing-impaired people	Pharmacies only	
	(Japanese language only)		
188	Provides support for visually-impaired people	Pharmacies only	
	(Japanese language only)		
R =	Provides support for those using wheelchairs	For both healthcare	
		facilities and	
		pharmacies	
	Implements preventive measures against	For both healthcare	
	second-hand smoke	facilities and	
		pharmacies	
AuZ	Provides support in foreign language(s)	For both healthcare	
		facilities and	
		pharmacies	
	Provides childbirth services	Birth centers only	
無草	Prepares pharmaceuticals through a sterile	Pharmacies only	
<u></u>	process		

麻薬	Prepares pharmaceuticals containing narcotics	Pharmacies only
在宅	Provides in-home visit services for patients	Pharmacies only
OTC	Handles over-the-counter (non-prescription) drugs	Pharmacies only
一般外来受付なし	Does not provide general outpatient care	Health clinics and dental clinics
女医	Provides services to female outpatients/by female physicians	Hospitals, health clinics, dental clinics
体夜	Provides service on holidays and/or during evening hours	Hospitals, health clinics, dental clinics

4 To View More Detailed Information about a Facility

The following screen will appear when you click on the name of the medical facility.



The arrows point to the following fields:

Arrow 1: Name of the medical service provider

Arrow 2: Address

Arrow 3: Main telephone number

Arrow 4: Telephone number during holidays

Arrow 5: Telephone number during evening hours

Circle 1: By clicking on 「診療時間 外来受付時間」("Consultation Hours and Reception Hours"), you can see the facility's operating hours. Please note that hours may vary according to medical area even in the same facility.

Circle 2: You can click on 「外国人・障害者へのサポート等」("Support for Foreigners and those with Disabilities") to check what kind of support is available in foreign languages or for those with disabilities.

5 Consultation and Reception Hours

Click on 「診療時間 外来受付時間」("Consultation Hours and Reception Hours") to display the following screen.

	基本情報 診療時間 外来受付時間	外国人・障害者 へのサポート等	保険指定等	専門医·施設	設備 検査・治		手術・専門外来 査・予防接種 1	生宅医療	介護サービス 地域連携等	ı
	人員配置等 地 図 診療時間(外来)へ 外来受付時間		1							
	<u> </u>	診療科目	月	火	水		金	±	В	祝日
				15	TAN CARC Lin O. Litt	2日(少に田心				
			09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
		内科 3	15:00~18:00	15:00~18:00	-	15:00~18:00	15:00~18:00	-	-	-
	内科・		-	-	-	-	-	-	-	-
2			年末年始、盆休み							
-,			09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
- (診療時間		15:00~18:00	15:00~18:00		15:00~18:00	15:00~18:00	-	-	-
•	10 Jak- 31-4	小児科 4	-	-	-	-	-	-	-	-
			年末年始、盆休み ◆ただ今この診療科目については休診しています。							
		_	09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
			15:00~18:00	15:00~18:00	-	15:00~18:00	15:00~18:00	-	-	-
		外科 5	-	-	-	-	-	-	-	-
			年末年始、盆休。 ◆ただ今この診		は休診しています.	,				
		診療科目	月	火	水	木	金	±	В	祝日
			09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
		内科	15:00~18:00	15:00~18:00	-	15:00~18:00	15:00~18:00	-	-	-
3			-	-	-	-	-	-	-	-
	外来受付時間		09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
•	TAXI I TITLE	小児科	15:00~18:00	15:00~18:00	-	15:00~18:00	15:00~18:00	-	-	-
			-	-	-	-	-	-	-	-
			09:00~12:00	09:00~12:00	-	09:00~12:00	09:00~12:00	09:00~12:00	-	-
		外科	15:00~18:00	15:00~18:00	-	15:00~18:00	15:00~18:00	-	-	-
			-	-	-	-	-	-	-	-

The red circles indicate the following fields:

- Circle 1: Day of the week (from the left, in order: Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, Sunday, holidays). The hours for a particular day are displayed in each day's column.
- Circle 2: Consultation hours
- Circle 3, 4, 5: Medical area; shown here as an example are 「内科」(internal medicine),「小児科」(pediatrics), and 「外科」(surgery).

Circle 6: Outpatient reception hours

Please note that consultation hours and outpatient reception hours are displayed separately. If a medical service facility offers more than one area of medical service, the schedule for each will be displayed separately as shown in the example above.

6 Support for Foreigners and People with Disabilities

Click on 「外国人・障害者へのサポート等」("Support for Foreigners and Those with Disabilities") to display the following screen.



The area in the red rectangle lists the foreign language support that a facility is capable of providing. The level of proficiency for each language is written in parentheses.

Foreign Languages		
Display in Japanese	Language	
英語	English	
中国語	Chinese	
ハングル	Korean	
スペイン語	Spanish	
ポルトガル語	Portuguese	
タガログ語	Tagalog	
タイ語	Thai	
ベトナム語	Vietnamese	

ウルドゥ語	Urdu	
インドネシア語	Indonesian	

Language Proficiency		
Display in Japanese	Language	
母国並み	Near-native	
日常会話	Everyday conversation	
片言	Simple vocabulary	
コミュニケーションツール	Cannot speak the language, but uses	
	charts and other communication tools	